

NEW SYSTEM ISSUES?

EMAIL LABOR COMMISSIONER'S OFFICE AT

publicworks@dir.ca.gov

Include the following:

1. Identify the issue in the subject line (i.e. Project Registration, Contractor Registration, ECPR, Signing in, Password, etc.)
2. Provide the following information:
 - Company name
 - Email address that uses for logging in
 - PW contractor registration (PWCR) number
 - Tax ID#
 - Legal entity type (C-corp, S-corp, LLC, etc.)
 - CSLB#
 - President name
 - Business email address
 - Business phone number
 - Issues with the registration
 - Please provide screenshots of:
 - Your Dashboard
 - Any email transmissions from the System
 - The issue

SCREENSHOT SHORTCUT KEYS

Print Screen: takes screenshot of the entire desktop, including multiple monitors

ALT + Print Screen: makes screenshot of the active window

Windows Logo Key + V: Paste multiple screenshots from clipboard history

Windows Logo Key + Print Screen: takes screenshot of entire desktop and automatically saves in Pictures, Screenshots

Windows Logo Key + ALT + Print Screen: takes a screenshot of the active window and automatically saves in OneDrive, Captures

Windows Logo Key + Shift + S: Launches the Snipping Tool

